



PROACTIVE SECURITY PRACTICES

Preventing Threats to Validity

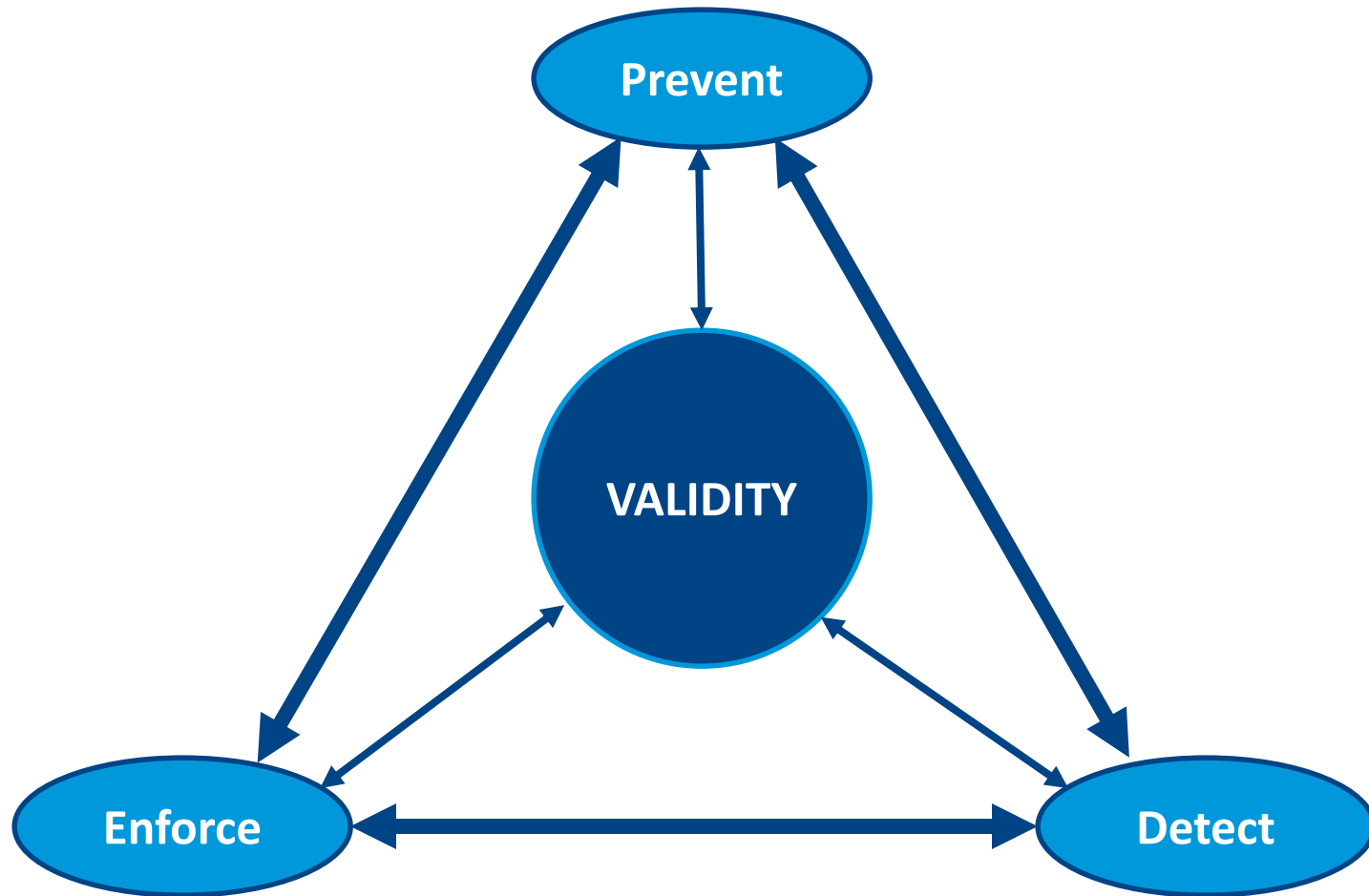
Jill C. Burroughs, M.A.

KJ (Ken) Salchow, Jr.

Sara Rupp



Security Validity Triangle

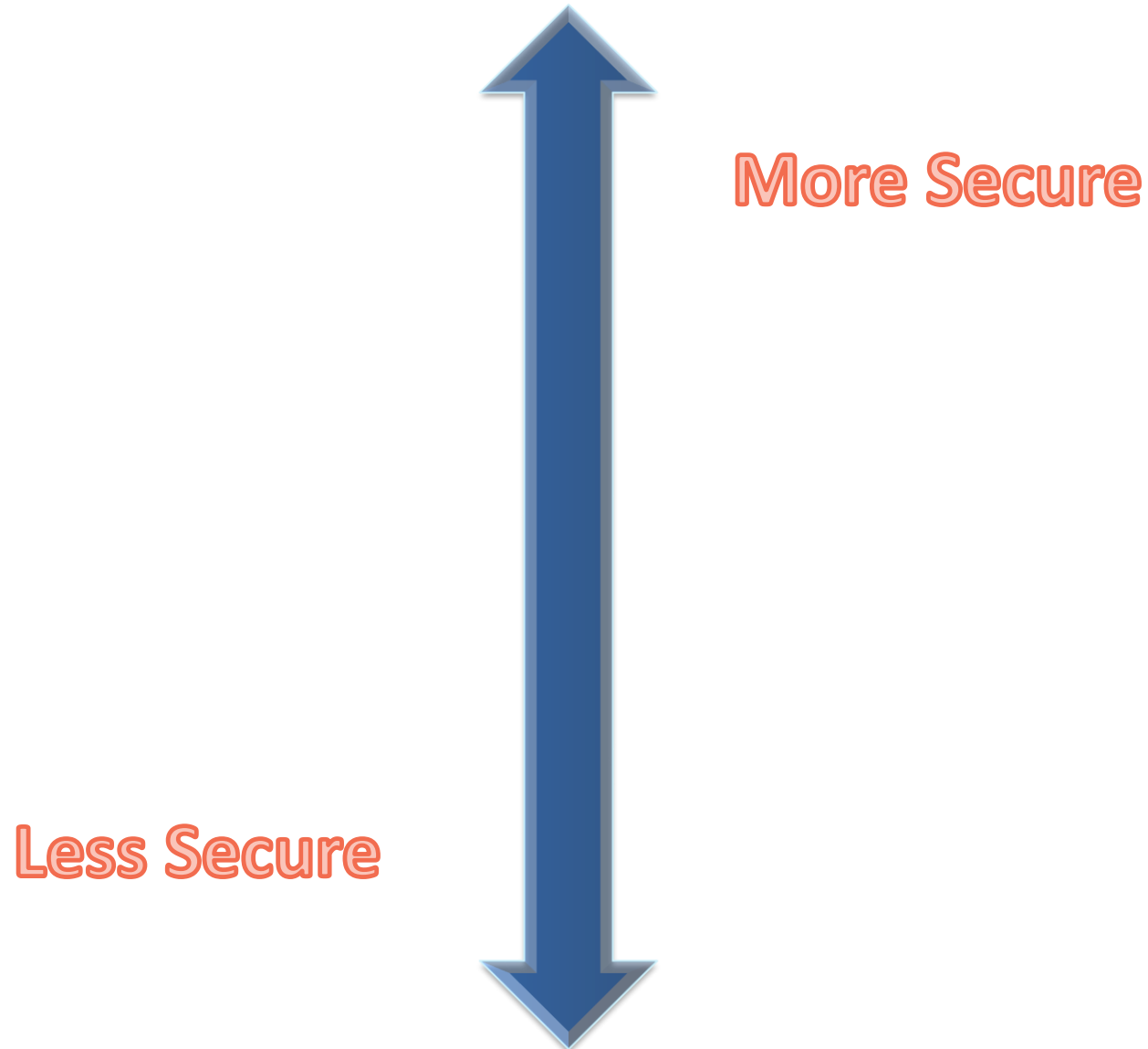


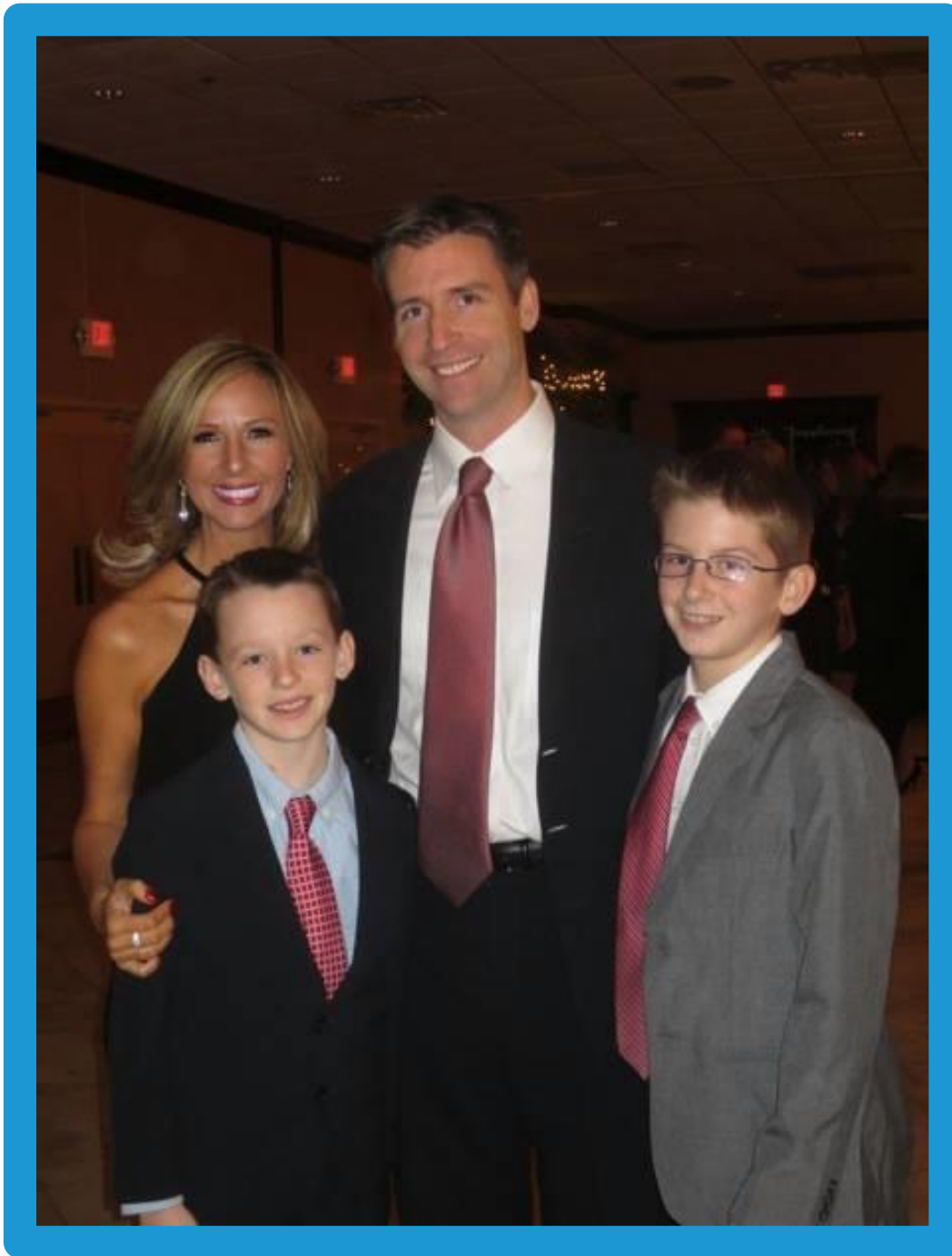
PREVENTING THREATS TO VALIDITY

“An ounce of prevention is worth a pound of cure”

- Benjamin Franklin

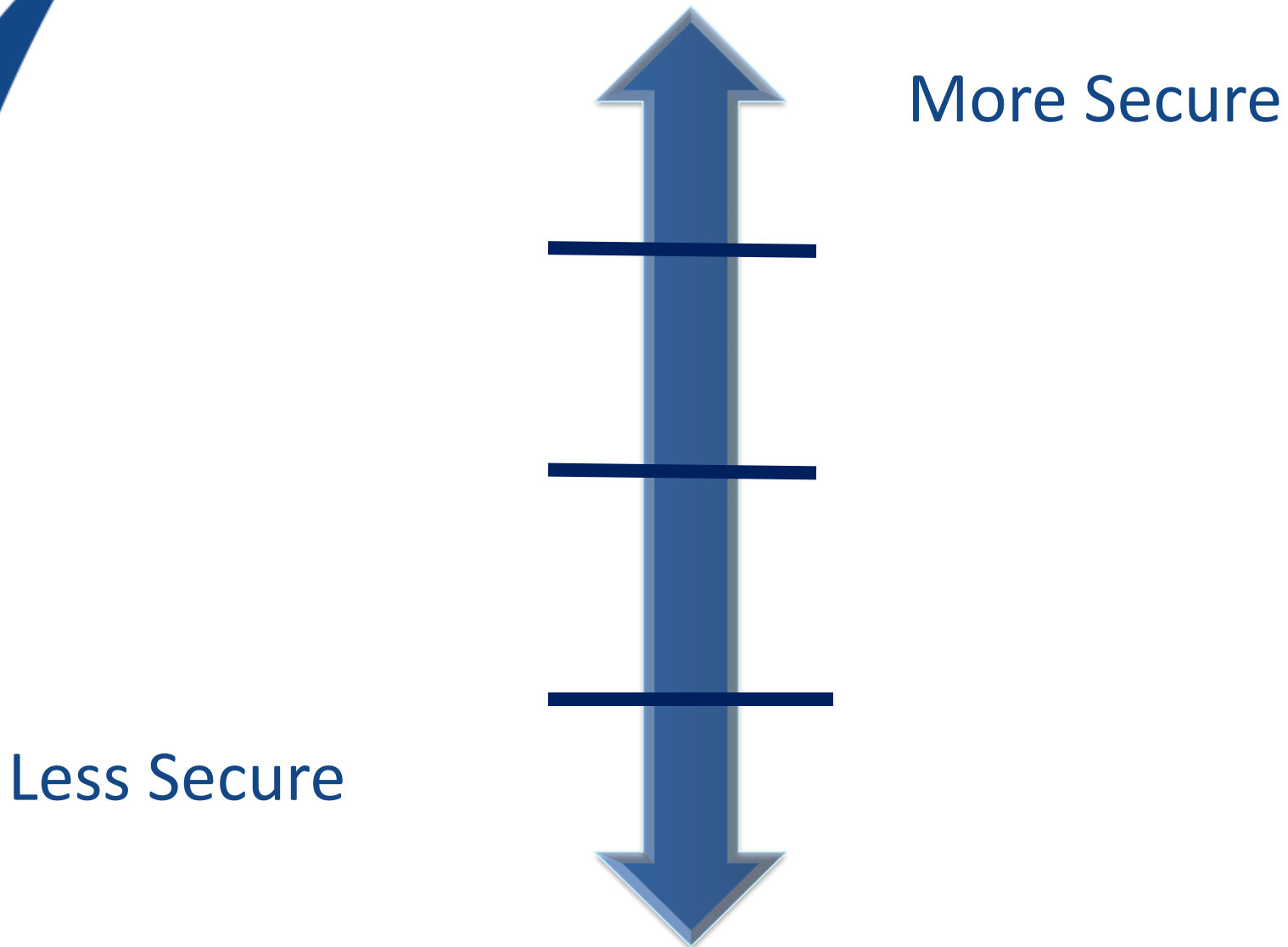
Security Continuum







Security Continuum



Best Practices in Prevention

Proactive Test Design

Policies and Procedures

Education

More Secure

Less Secure

Education

➤ Website

- Blogs

➤ Social Media

- Your candidates are on there, the bad guys are on there – you need to be on there too.

➤ Marketing

- Press Releases

Browser window showing a Microsoft learning blog post. The address bar contains: <https://borntolearn.mslearn.net/b/weblog/archive/2013/01/02/why-brain-dumps-are-bad>. The page title is "Born To Learn Training and Certification Community".

Browser window showing the GMAT website. The address bar contains: <http://www.mba.com/us/the-gmat-blog-hub/the-official-gmat-blog/2011/nov/the-gmat-and-preventing-cheating.aspx>. The page title is "The GMAT and Preventing ...".

The GMAT Blog Hub > The Official GMAT Blog > The GMAT and Preventing Cheating

share print email

The GMAT and Preventing Cheating

Nov 8, 2011

Tags: [Official GMAT](#), [Test Security](#)

GMAC is committed to ensuring that the security of the GMAT exam is protected and that the fairness of the exam as a tool for admissions is assured, no matter where in the world or when the exam is taken. We do this because no individual test taker should lose an opportunity to earn a graduate management degree to someone else who took an unfair advantage or cheated on the exam.

We understand the value of a management education degree, whether it's an MBA or a specialized Masters Degree, and we know too how gaining this education can make a difference in a career and a life. GMAC's commitment to test takers is that we will continue to enhance measures to prevent and detect cheating on the

RECOMMENDED



Why Master in Management

Getting a Masters in Management offers students practical and technical skills as well as a wide range of job outcomes in the future.

Windows taskbar showing various application icons (Internet Explorer, Chrome, etc.) and the system tray with the date and time: 10:59 AM 2/5/2015.

Exam Tricks

Math - Student Report 50 Questions to Get to Kn... ADP John Hancock USA - Acco... Artsonia Parents Start Page Easy Apps Online

Home Notifications Messages # Discover testkingworld Tweet

Pass4Sure

97
100-97
3

PEOPLE

Testking
@TestkingWorld
Premium Provider
Exams Including
Cisco,Citrix,IBM,HP
Terdata,SAP and
Certification V
testkingworld.
Joined July 20

ACE Fitness Certification Study Center



ACE
ACADEMY ELITE

**ACE Fitness Certification
Study Center
Company**

Like Follow Message

Timeline About Photos Likes Videos

PEOPLE >

16,878 likes

Invite your friends to like this Page

Post Photo / Video

Write something on this Page...

Policies and Procedures

- Security Manual – Internal use
 - Limiting Access to your item bank
 - ❖ Need to know
 - Data security parameters set by your IT department
 - Critical Incident Plan
 - Internal security training
- Candidate agreement
 - Presented to candidates before exam
 - Conduct policy and associated consequences
 - Confidentiality
 - Retake Policy
- Prerequisites for registration
 - Closed program

Proactive Test Design

➤ Program Design

- Risk Assessment
- Mitigation strategies throughout the life cycle
 - Limited delivery areas
 - Unique forms in high risk zones
 - Rapid Form Republication
 - Continuous refresh
 - Innovative Item Types
 - CAT – LOFT delivery
 - Biometrics at administration

Prevention on a budget...



Best Practices in Prevention





F5 CERTIFIED!™ PROFESSIONAL CERTIFICATION

KJ (Ken) Salchow, Jr.
Sr. Program Manager



F5 Certified!™ Overview

- ▲ Technology Certification
- ▲ First Exam published Oct. 2012;
- ▲ ~2000 Certified Candidates with >3000 Certifications (Feb 2015);
- ▲ Candidates in 74 countries;
- ▲ Deliver ~600 exams per month (avg);
- ▲ 4 Team Members (+1 in process);

F5 Certified!™ Overview

F5 CERTIFIED! ARCHITECT <small>(F5-CADA)</small>	Application Delivery Architect				
F5 CERTIFIED! ENGINEER <small>(F5-CADE)</small>	Application Delivery Engineer				
F5 CERTIFIED! SOLUTION EXPERT <small>(F5-CSE)</small>	Security Solutions	Cloud Solutions	Enterprise Application Solutions	Future Solutions	
F5 CERTIFIED! TECHNOLOGY SPECIALIST <small>(F5-CTS)</small>	BIG-IP LTM	BIG-IP GTM	BIG-IP ASM	BIG-IP APM	Future Technologies
F5 CERTIFIED! ADMINISTRATOR <small>(F5-CA)</small>	BIG-IP Administrator				Future Admins

Exam(s) in Production

Key Security Practices

- ▲ “Closed Program”
- ▲ Limited Exam Delivery
- ▲ Exam Center Security
- ▲ Stakeholder Investment

Closed Program

Registration

- Create Account
- Accept CA/NDA

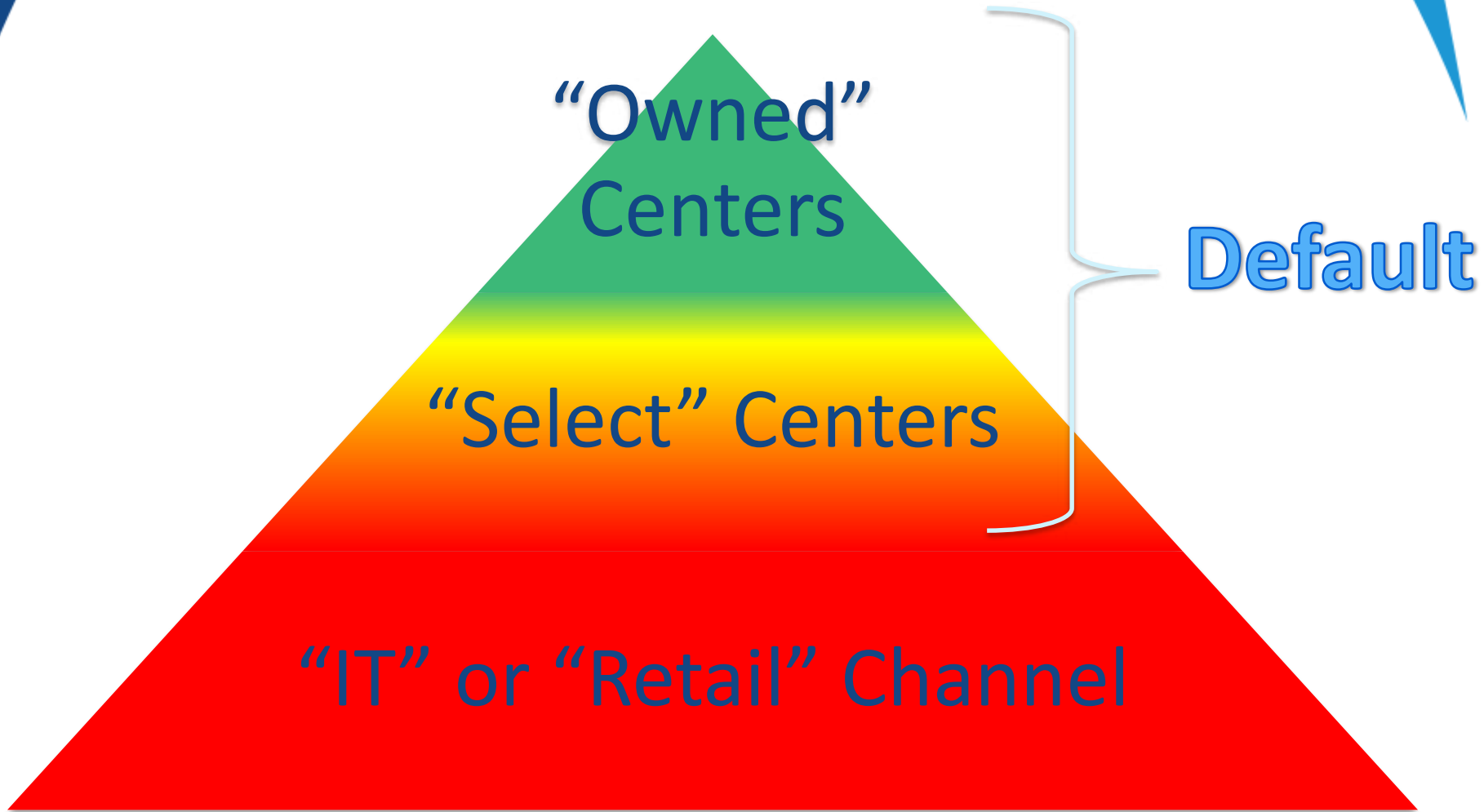
Validation

- Verify Unique Account

Eligibility

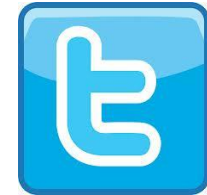
- Issue Exam Specific Eligibility

Limited Exam Delivery



Stakeholder Investment

- ▲ SME Recruitment
 - Internal & External



- ▲ Social Media
 - “Personal” Interaction
 - Community Developed Materials
 - “Social Pressure”



- ▲ Candidate “Council”



COMPTIA CERTIFICATIONS

Sara Rupp

Senior Director, Exam Services

The CompTIA logo consists of the word "CompTIA" in white, sans-serif font, centered within a solid red rectangular background.

CompTIA

Best Practices

IT Fundamentals
CyberSecure

Professional

A+
Network+
Security+

CDIA+
Cloud+
CTT+
Linux+
Mobility+
Project+
Server+
Storage+

Mastery

**CompTIA Advanced
Security Practitioner
(CASP)**

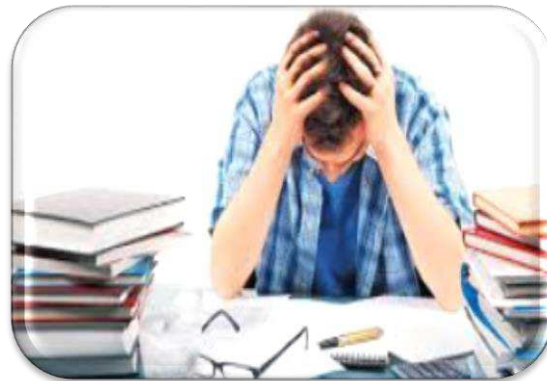
Specialty

Cloud Essentials
Mobile App Security+
Healthcare IT

Security Practices-Prevention



Education



Test development
Strategies



Policies and
Procedures

Education

- Candidate Agreements
- Notice on candidate documents/registration
- Website
- Articles

Certification Exam Policies

Candidate Agreement

Explains the rules and regulations regarding certification, including the retake policy, candidate conduct policy and the candidate appeals process.

Candidate Testing Policies

Includes accommodations during an exam, exam scoring, exam content and out of country testing policies.

Candidate ID Policy

Details the acceptable forms of identification candidates may bring to an exam.

Certification Retake Policy

Details the circumstances in which a candidate can retake a certification exam.

Exam Delivery Policies

Includes testing center suspensions, delivery exclusions and beta testing policies.

Continuing Education Policies

Covers certification renewal, candidate code of ethics and audit findings as related to the Continuing Education Program.

Unauthorized Training Materials and Third-Party Offers Policy


Lists unauthorized training materials related to CompTIA certifications.

S.

/test

Candidate Education

CompTIA Authorized Materials Use Policy

CompTIA Certifications, LLC is not affiliated with and does not authorize, endorse or condone utilizing any content provided by unauthorized third-party training sites, aka 'brain dumps'. Individuals who utilize such materials in preparation  have their certifications revoked and be suspended from future testing in accordance with the CompTIA Candidate Agreement. In an effort to more clearly communicate CompTIA's exam policies on use of unauthorized study materials, CompTIA directs all certification candidates to the CompTIA Certification Exam Policies webpage:

<http://certification.comptia.org/Training/testingcenters/policies.aspx>

Please review all CompTIA policies before beginning the study process for any CompTIA exam. Candidates will be required to abide by the CompTIA Candidate Agreement (<http://certification.comptia.org/Training/testingcenters/policies/agreement.aspx>) at the time of exam delivery.

If a candidate has a question as to whether study materials are considered unauthorized (aka brain dumps), he/she should perform a search using CertGuard's engine, found here:

<http://www.certguard.com/search.asp>

Or verify against this list:

<http://certification.comptia.org/Training/testingcenters/policies/unauthorized.aspx>

Articles/Blogs

How I

Down ecor
double effe



RECOGNIZING AND
PROTECTING THE VALUE OF

My CompTIA SME Workshop Experience

I recently made the trip from Bangkok to Chicago to take part in a CompTIA Network+ Subject Mater Expert (SME) exam development workshop. The Network+ was one of the first industry certifications I had earned and it played a part in getting my career on the track it is today, so I was excited to have been invited to participate in the workshop

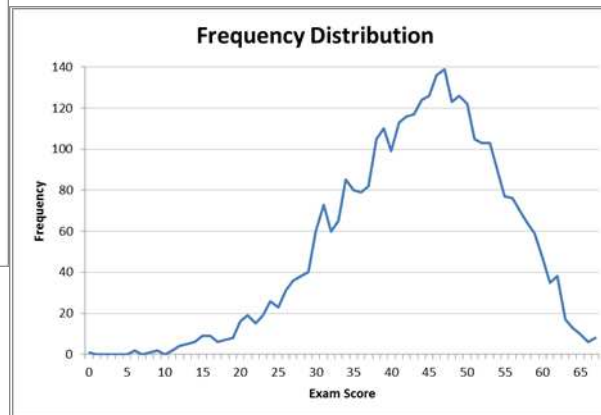
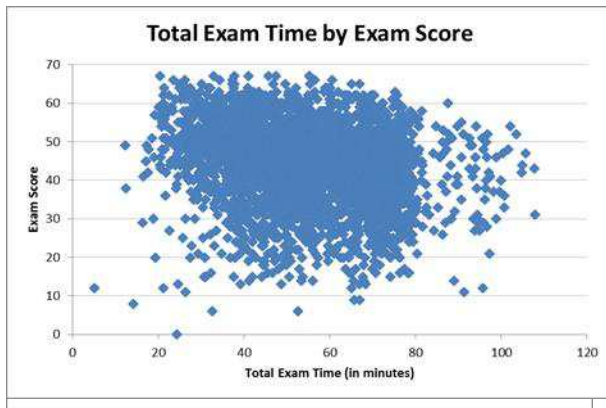
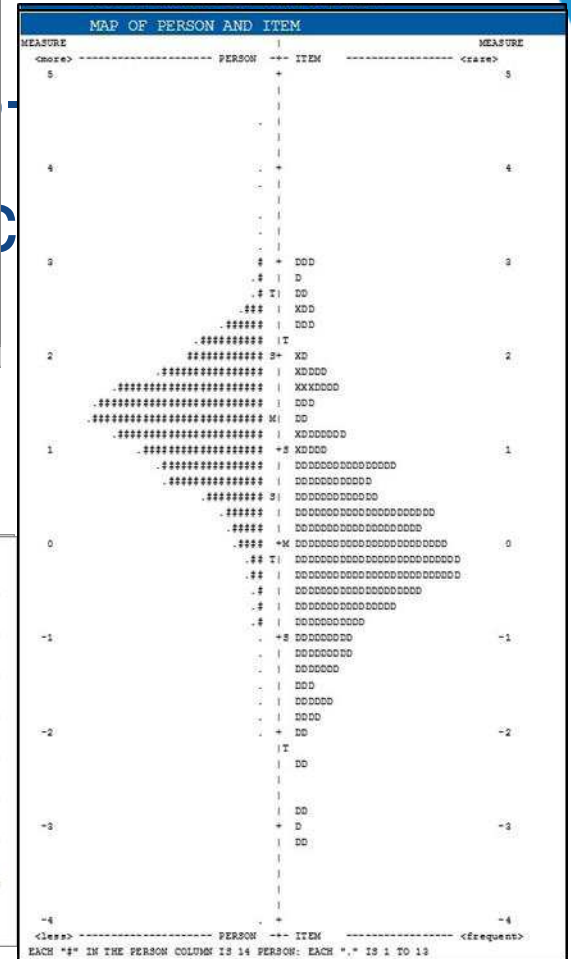
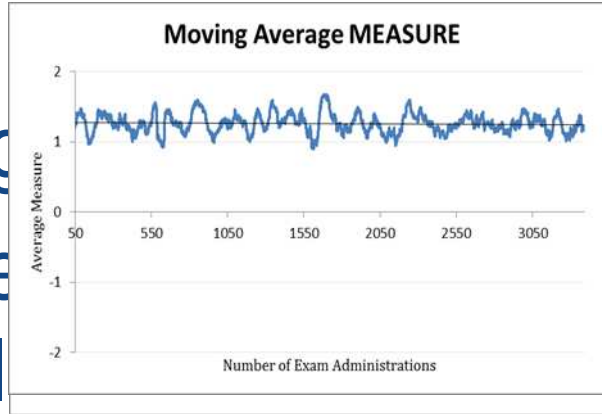


Test Development Strategies

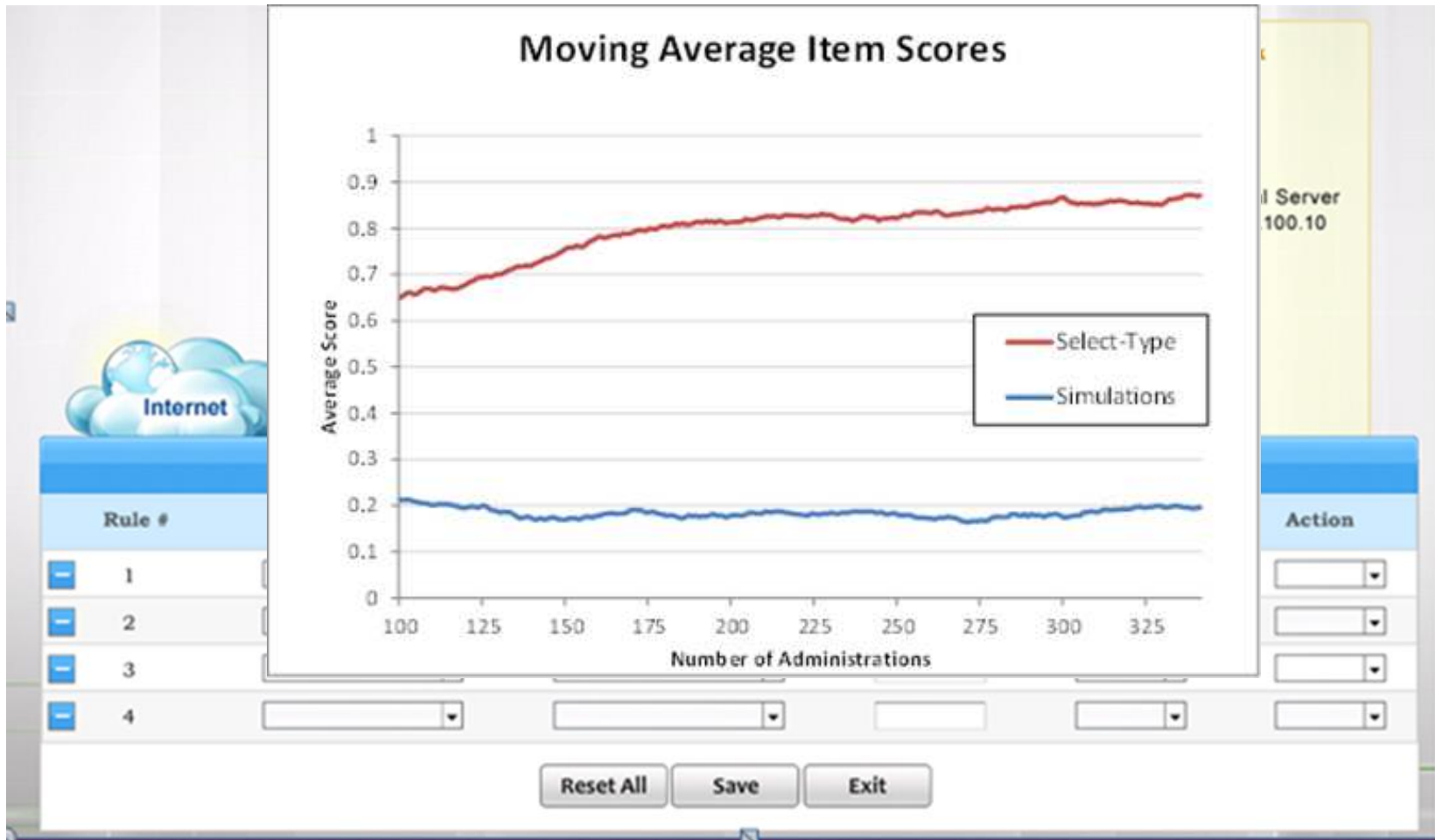
- Rapid Form Republishing
- Performance Based items
- Item tagging
- Limited delivery areas
- Unique forms by region

Rapid Form Republishing

- Republishing
- This has been
- that CompTIA



Performance Based items





Security Policies and Procedures

- Test Center Biometrics
- Test Administrator Agreements/Training
- Legal Agreements
- “Need to know” only access

Test Center Diagnostics

- Photo into th



hrough



Exam Score Report 000-000

Candidate Name
54321
2147483647
CompTIA A+ Certification Exam
10/29/13
8675309

PASSING SCORE: 675
CANDIDATE SCORE: 900
PASS/FAIL: Pass

The CompTIA A+ Certification Exam has a scaled score between 100 and 900.

Test Administrator Agreements

2.4 ADMINISTRATOR RESTRICTIONS

The following policies are applicable to any individual serving as a Pearson VUE Certified Test Center Administrator that proctors CompTIA certification examinations:

- CompTIA employees are prohibited from acting as test center administrators. Any former CompTIA employee must wait a minimum of six (6) months after ending employment, before becoming a test center administrator.
- CompTIA contractors and/or consultants are prohibited from acting as test center administrators. Any former contractor or consultant must wait a minimum of six (6) months from the contract end date, before becoming a test center administrator.
- CompTIA certificate holders that wish to become a test center administrator must wait a minimum of six (6) months, following the most recent CompTIA exam, before becoming a test center administrator.
- Current test center administrators that wish to take a CompTIA exam, must first resign from the test center administrator position and wait a minimum of six (6) months before registering to take CompTIA exams.

The CompTIA Candidate Agreement and Pearson VUE Certified Administrator Rules of Conduct prohibit any conduct by candidates or test center administrators that would compromise the integrity or confidentiality of CompTIA's exams. For test center administrators, such behavior includes:

- Administering CompTIA exams if you have taken any CompTIA exam in the previous six (6) months
- Taking any CompTIA exam while serving as a test center administrator or taking a CompTIA exam less than six (6) months following your resignation as a test center administrator
- Administering CompTIA exams as a test center administrator to candidates who received training or instruction from you in the last twelve (12) months, prior to taking the exam.
- Giving assistance to candidates during delivery of CompTIA exams, or attempting to take a CompTIA exam for someone else
- Administering CompTIA exams to family members or members of your immediate household
- Registering or administering CompTIA exams in a manner that would violate the retake policy
- Tampering with the operation of the testing system or attempting to use it for any unauthorized purpose
- Otherwise violating the terms of the CompTIA Candidate Agreement
- Otherwise failing to follow Pearson VUE testing policies, procedures and instructions

If you are found to be in violation of CompTIA or Pearson VUE testing policies you will be asked to resign from the test center administrator position immediately. Furthermore, such misconduct can result in the termination of your test center's agreement with Pearson VUE and may even be subject to prosecution under the applicable laws.

Legal Agreements, Internal Access, and reports

- Collect NDA from vendors, experts, consultants, and so on.
- Lock down internal access.
 - Who needs access to secure content?
 - What are the risks for allowing access?
- Run Reports on records after administration